

EV-0492 — Welsh Government / Cadw: Formal complaint about 1988 listing assessment handling (17 Sep 2026–30 Sep 2026)

Version 1.0.0 · 2026-10-23

Editors of the Great House Farm Legal Wiki

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Catalogue entry **EV-0492** of the Great House Farm evidence register, carried over from the Legal Wiki evidence page last modified on 2026-10-22. The same record is published at research.bucklerfamily.estate, and this version is also a [PDF](#) in the wayback archive.

1 Release notes

1.1 This release (version 1.0.0)

- **2026-Oct-23** - Carried over to the docs library from the Legal Wiki evidence page for EV-0492 (wiki page 8154, last modified 2026-10-22 14:15:28 UTC). The record text, dates and references are as on the wiki. Links to wiki pages lead to the same page on research.bucklerfamily.estate; images are links to their files on the wiki.

1.2 Older versions

None yet.

2 Record

EV ID	EV-0492
Institution	Welsh Government / Cadw
Matter	Formal complaint about 1988 listing assessment handling
Route / regime	Email · complaint
Their reference	#628635887
Request date	17 Sep 2026
Statutory deadline	No statutory deadline applies
Deadline	no statutory deadline
First reply (not an acknowledgement)	30 Sep 2026
Days waited	13
Response class	correspondence (no disclosure)
Exemptions cited	none cited

Redirected to	—
Fees or charges named	—
Messages	5 sent · 4 received (2 acknowledgements only)
Attachments from the institution	0 archived

About this page type → [Read the Docs](#) · [All requests \(disclosure record\)](#) · [Dartboard: disclosure record](#)

2.1 Timeline

Date	Direction	Class	Summary	Copy
17 Sep 2026	→ to institution	complaint	The requester lodges a formal complaint about Cadw's handling of the 1988 listing assessment, citing a 1982 GGAT consultation letter.	email · text
20 Sep 2026	→ to institution	complaint	The requester re-serves the formal complaint after delivery failures and asks for a complaint reference to be issued.	email · text
22 Sep 2026	→ to institution	complaint	The requester supplements the earlier complaint with additional matters concerning planning and archival evidence.	email · text
27 Sep 2026	← from institution	acknowledgement only	An automated reply acknowledges receipt of the requester's email to the Welsh Government.	email · text
30 Sep 2026	→ to institution	complaint	Requester restates a stage-one complaint about Cadw's 1988 assessment and requests a written decision and record confirmation.	email · text
30 Sep 2026	← from institution	acknowledgement only	Automatic out-of-office reply confirming the recipient will deal with emails after a stated return date.	email · text
30 Sep 2026	← from institution	correspondence (no disclosure)	Complaints Advice Team outlines complaint policy scope and states relevant officials will respond directly.	email · text
21 Oct 2026	← from institution	correspondence (no disclosure)	The official replies to four complaint emails: Cadw has no separate complaints process, the complaints team replied on 30 September that it cannot investigate, and there is nothing further to add without contemporary evidence.	email · text
21 Oct 2026	→ to institution	chase	The requester follows up.	email · text

Note: A formal complaint was re-served and acknowledged, with policy scope clarified by the complaints team.